Getting Started

Claiming your Computer Science and Engineering (CSE) account:
If you are a new CSE student and you are enrolled in at least one CSE course, you can claim your account on or after the first day of classes. Each new student must claim a computer account in order to use any of the CSE computer resources. This includes lab computers, interactive UNIX servers, printing, e-mail, and web resources.

1. Go Reed McDonald (RDMC) Room 111J and log in to a computer as newuser (no password).
   a. If you cannot connect using the newuser account, please go to H.R. Bright Building (HRBB) Room 129 or RDMC 111E.

2. Using a web browser, go to: https://csnet.cs.tamu.edu/claim

3. Enter your UIN, click Submit, then click the link on the following page to login with your NetID.
   a. If you do not have a TAMU NetID, please go to https://services.tamu.edu/netid-activate/ to activate your NetID.

4. Select your preferred CSE username and password and type them into the appropriate fields, then click the Submit button.
   (NOTE: The account system is updated every 5 minutes; it may take up to 5 minutes for the account to be created.)

5. The first time you log in to Windows, you must use Cs followed by your UIN for the password. Please note the capital ‘C’ and the lowercase ‘s’ (Example: Cs999005432). You cannot initially set your Windows password through CSNet). At your first login, Windows will prompt you to reset your password; you can enter the same password you used in step 4, and click OK.
   NOTE: You can do this step now: log off the machine and log back in using your new username, and Cs followed by your UIN as your password. If Windows doesn’t prompt you to reset your password, hit CTRL+ALT+DEL and select Change Password.

See http://wiki.cse.tamu.edu/index.php/Claiming_Your_Computer_Science_Accounts for more detailed instructions on claiming your CSE account. If you encounter any problems claiming your CSE account, seek assistance at the Helpdesk in HRBB 129 or RDMC 111E.

Computer Labs
The Computer Science and Engineering Department provides an open-access computer lab, RDMC 111J, which is available to anyone taking a Computer Science and Engineering course - 24 hours a day, 7 days a week! Your student ID is required for after-hours access.

Printing
Each student receives a printing allotment for every Computer Science and Engineering class they are enrolled in.
Follow these directions to add a printer in Windows:
Start ➔ Run ➔ \printers ➔ Double Click on the printer you would like to add
(Once the printer queue appears the printer has been added to your account.)

Available Printers:
P2 – Located in HRBB 2nd Floor Hallway – Must use print release station to release your job to the printer - Available 24 hours, 7 days a week.
P3 – Located in HRBB 3rd Floor Hallway – Must use print release station to release your job to the printer - Available 24 hours, 7 days a week.
P4 – Located in HRBB 4th Floor Hallway – Must use print release station to release your job to the printer - Available 24 hours, 7 days a week.
P5 – Located in HRBB 514d – Must use print release station to release your job to the printer - Available 24 hours, 7 days a week.
P111J – Located in RDMC 111J – Must use print release station to release your job to the printer - Available 24 hours, 7 days a week.

E-mail
Your CSE e-mail address is username@cse.tamu.edu. All e-mail, including official CSE e-mail, is sent to this address and will be automatically forwarded to your Neo Account, which you are responsible for checking on a regular basis.
• You may change your destination address at: https://csnet.cs.tamu.edu/account/forward.php
Resource Guide

Computing:

**CSNet**
CSNet is the departmental intranet.
Use CSNet for:
- News & Announcements
- Department Calendar
- Helpdesk (FAQs, How-To documents, announcements, computer service requests)
- Policies & Documents (Documents on academic, administrative, computing, etc.)
- Account management (Web, UNIX, Windows, e-mail)
- Homework submissions

**CSE Wiki**
The CSE Wiki is a great resource available to students, faculty, and staff to assist them in using the department’s computing resources. Here you’ll be able to find docs on how to do many of the common CSE related computing tasks. With your CSE account you can also edit documents and create new documents to pass along your knowledge to your peers. Some of the topics covered on the wiki are: VPN Setup / Printing (Windows & UNIX) / compilers / UNIX commands / e-mail / web pages.

**Helpdesk**
The Helpdesk is a great resource available to students, faculty, and staff to assist them in using the department’s computing resources. The Helpdesk website is a component of CSNet. Some of the topics covered at the Helpdesk are: Printing (Windows & UNIX) / compilers / UNIX commands / e-mail / web pages.
To contact the CS Helpdesk:
- **E-mail:** helpdesk@cse.tamu.edu (be sure to include your CSE username)
- **Phone:** HRBB: (979) 845-5550 RDMC: (979) 458-4152
- **In Person:** HRBB 129 or RDMC 111E

**E-mail**
http://webmail.cse.tamu.edu
FREE anti-virus software
http://software.tamu.edu

Computer Science and Engineering Administration:

**Advising office**
http://www.cse.tamu.edu/academics/advising
**Undergraduate advising**
http://www.cse.tamu.edu/academics/undergraduate
**Graduate advising**
http://www.cse.tamu.edu/academics/graduate
**Faculty & course pages**
http://www.cse.tamu.edu/people/faculty

A&M Administration:

**University records**
https://myrecord.tamu.edu
**Check your grades**
https://myrecord.tamu.edu
**Course listing**
https://howdy.tamu.edu
**Course registration**
https://howdy.tamu.edu
Parking & transportation

http://transport.tamu.edu